

AUS920030326US1

10/606,683

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:	Hughes, et al.	RECEIVED
Serial No.:	10/606,683	CENTRAL FAX CENTER
Filing Date:	June 26, 2003	APR 03 2008
Group Art Unit:	2614	
Examiner:	Gerald Gauthier	
For:	METHOD FOR PERSONALIZING	
	COMPUTERIZED CUSTOMER SERVICE	

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

RESPONSE TO OFFICE ACTION

Sir:

Responsive to the Examiner's Office Action mailed 01/07/2008, please amend the above identified application in accordance with this paper.

Amendments to the claims are reflected in the Listing of Claims beginning on page 2.

Remarks begin on page 4.

Response to OA 01/07/2008
April 3, 2008

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